

Sent: Monday, February 25, 2008 5:23 PM

To: AIO/CIO List; DTS IT Leaders Other

Cc: Takai, Teri@CIO; Tokunaga, Daniel@DPA; Cabias, Caroline@BOE; Arstein-Kerslake, Gary@IWM; Lynch, Karen

Subject: from Teri Takai: request to support your Personnel Officer complete survey

Importance: High

This email is being sent to all California IT Leaders on behalf of the State CIO, Teri Takai.

The 2007 Telecommunications Strategic Plan identified as a strategic goal that “the State will ensure a more effective telecommunications workforce”. Consistent with this, the Information Technology Human Resources Classification and Selection Project (IT HR Project) has prepared an online survey to collect current (baseline) data to better understand the current State telecommunications management structures that are in place across the State.

Earlier today (see email below from DPA) the Personnel Officers were asked by DPA to complete the *Management and Organization of Telecommunication Services in California State Agencies Survey* http://www.cio.ca.gov/pdf/Intro_DPA_TelecommSurvey.pdf on behalf of their organizations. However, because the survey calls for estimates of PY commitments for various telecommunications services, the Chief Information Officers are encouraged to work closely with their departmental Personnel Officers so that the survey can be quickly and accurately completed. The information collected will provide essential input into the development of the Telecommunications Functional area, which is the last functional area within IT on which data is still needed for the IT HR Project.

Please, complete the survey by March 14, 2008. Questions about the survey should be addressed to Karen Lynch at KLynch@hrmod.dpa.ca.gov .

To get started on the survey, go to: <http://www.questionpro.com/akira/TakeSurvey?id=842502>.

A Word document version of the survey is also available at <http://www.cio.ca.gov/msdocs/TelecommSurvey.doc> to help you collect the necessary information to support the Personnel Officers to complete the above ONLINE survey at <http://www.questionpro.com/akira/TakeSurvey?id=842502>.

For reference purposes, if you would like to learn more about the project itself, please go to <http://www.cio.ca.gov/stateIT/ITHR/project.html> or http://www.cio.ca.gov/stateIT/ITHR/pdf/IT_HR_ClassificationVisuals.pdf.

Thank you for your support of this survey and support of the IT HR Project.

Teri Takai
Chief Information Officer
State of California

From: Daniel Tokunaga **On Behalf Of** Belinda Collins

Sent: Monday, February 25, 2008 4:35 PM

To: (Personnel Officers)

Subject: FW: Personnel Officers -- Survey of the Management and Organization of Telecommunications Services in Calif. State Agencies

The 2007 Telecommunications Strategic Plan identified as a strategic goal that “the State will ensure a more effective telecommunications workforce”. Consistent with this, the Information Technology Human Resources Classification and Selection (IT HR) Project has prepared an online survey to collect current (baseline) data to better understand the current State telecommunications management structures that are in place across the State.

Personnel Officers are being asked to complete the survey on behalf of their organizations. However, because the survey calls for estimates of PY commitments for various telecommunications services, Personnel Officers are encouraged to work closely with their departmental Chief Information Officers so that the survey can be quickly and accurately completed. Personnel Officers may also want to contact program managers responsible for the functional areas covered in the survey. The information collected will provide essential input into the development of the Telecommunications Functional area, which is one of the last functional areas within IT on which data is still needed for the HR Classification and Selection project.

Please complete the survey by March 14, 2008. Questions about the survey should be addressed to Karen Lynch at KLynch@hrmod.dpa.ca.gov . Also, as you are aware, the SEIU has been an active participant in the IT HR Project. Correspondingly, all information collected by this survey will be available for SEIU review.

To get started on the survey, please go to:

<http://www.cio.ca.gov/stateIT/ITHR/TelecomSurvey.html> .

For reference purposes, if you would like to learn more about the project itself, please go to

<http://www.cio.ca.gov/stateIT/ITHR/project.html> or

http://www.cio.ca.gov/stateIT/ITHR/pdf/IT_HR_ClassificationVisuals.pdf.

Thank you in advance for your assistance with this effort.

Belinda Collins, Chief

Classification and Compensation Division

Department of Personnel Administration