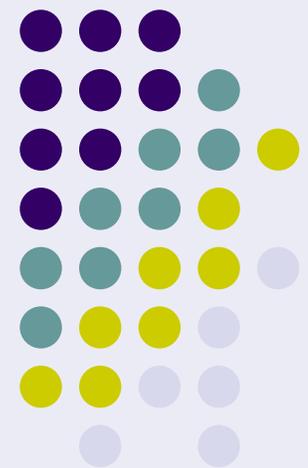


# E-Mail Consolidation State of California

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July 18 , 2008



# Current Environment



**E-mail has become the primary communication tool.**

- Several platforms (more than 150,000 mail boxes)

Exchange	70%
Lotus Notes	20%
GroupWise	10%
- Several million dollars annually, an average of \$12 per mail box (some departments pay up to \$18)
- No common address book to take advantage of calendaring, emergency/security notification,...
- Lack of standards (naming convention)
- Security issues

# Future Environment



- Standardized look and feel
- Common infrastructure
- Reduction in training time/cost for support staff as well as employees changing departments
- Improved Security
- 24/7, 365 availability and live help
- Disaster recovery, COOP/COG
- Overall cost reduction

# What Is Next?

- The project is now part of the eServices portfolio.
- All e-mail projects will need to be cleared by eServices before moving forward.
- Consolidation team will be in place by mid-August.
- E-mail administrators' monthly forum to start mid-August, along with list serv.
- Timelines to be established by the end of October.
- All policies and procedures will be posted on eServices website.



# Questions?



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