Office of Technology Services
Engineering Division/ Mainframe Services Branch/ADABAS Support
Systems Software Specialist III (Technical) $6388 - $8396
May consider Systems Software Specialist II (Technical) $5814 - $7642
Permanent/Fulltime
Final File Date: 12/14/2015

Who Are We?
The Department of Technology’s Office of Technology Services (OTech) is one of the largest suppliers of information technology services to state, county, federal, and local government entities throughout California. Through the use of a scalable, reliable and secure statewide network, combined with expertise in voice and data technologies, OTech delivers comprehensive, cost-effective computing, networking, electronic messaging and training solutions to benefit the people of California. We are one of the few state entities with a state of the art Tier III data center.

Staff operates out of the Rancho Cordova area, supporting the operations of some of the largest and most sophisticated computer systems in California. Our services help ensure that critical information technology applications Californians depend on every day are available and secure.

We provide excellent health benefits, generous vacation and sick leave accrual, exceptional retirement benefits, 11 paid state holidays, and two paid professional development days per year and value the importance of your work life balance. We are committed to growing all of our talented staff. This position is located in Rancho Cordova with free parking.

What You’ll Be Doing…
As a Systems Software Specialist (SSS) III (Technical) you are a master level technical support specialist working with a team of highly trained professionals in support of a mainframe and client/server computing environment. SSS III (T) work independently, as a team leader or as a team member. You will provide a variety of software support services for customer departments, which would include installing, maintaining, testing, monitoring, and tuning the most complex ADABAS Database software products and/or general purpose software products in the mainframe and client/server environments. The SSS III (T) will develop and maintain customized online and/or batch interfaces and exits to the software. You will provide consultation and support as needed to support the customer department staff in the use of these products.

If you enjoy working as part of a team environment, love a challenge, are a self-starter, and want to put your critical thinking, technical, and analytical skills to work, this could be the position for you.

For a more complete job description, click on this link to view the Duty Statement: Systems Software Specialist III (Technical) or Systems Software Specialist II (Technical)
Who We’re Looking For…

We’re looking for dedicated, talented individuals who possess the following skills, abilities, and can work in the following environment:

- Ability to plan, manage, coordinate, install, and maintain the most complex proprietary mainframe and client/server software products
- Knowledge of and familiarity with ADABAS, Natural, Predict, Con-Struct and EntireX
- Knowledge to identify and diagnose malfunctions of highly complex software
- Ability to learn and interpret new technology to solve customer business problems or answer questions involving issues of highly complex scope
- Independently or as a team member, conduct analysis of highly complex issues involving work projects
- Ability to support a work environment that functions 24 hours a day, 7 days a week.
- Position requires the ability to be contacted by the data center any time, day or night, and on weekends and holidays
- Telework, remote access from home, and call-backs are probable
- Occasional travel is required to perform assigned duties, attend training, and provide customer support
- Must pass a fingerprint background record check completed by the Department of Justice (DOJ) and Federal Bureau of Investigation (FBI).

How to Apply…

Interested applicants must submit a State application to:

CALIFORNIA DEPARTMENT OF TECHNOLOGY
P. O. Box 1810
Rancho Cordova, CA 95741-1810
Attn: Dierdre Gaines, RPA 14-070
Inquiries: Fran Cochran / (916) 228-6458

When applying for a Job Opening, you must be sure to submit one state application per RPA #. You must indicate the RPA # you are applying for on your application; otherwise, your application will not be processed.

To be considered for the position of a **Systems Software Specialist III (Technical)** or **Systems Software Specialist II (Technical)** classification, you must first obtain eligibility through an examination process. Visit our Career Opportunities webpage at [http://cio.ca.gov/About/Careers](http://cio.ca.gov/About/Careers) for information and instructions on the hiring process.

The Fine Print…

Applications will be accepted only from individuals currently at the **Systems Software Specialist III (Technical)** or **Systems Software Specialist II (Technical)** level, or applicants who have transfer or list eligibility. Applications will be screened and only the most qualified will be scheduled for an interview. All appointments are subject to SROA/Surplus provisions. Training and Development Assignments may be considered. This recruitment may be used to fill multiple vacancies occurring in this unit for this classification within the next 60 days.