



# career opportunity

## Office of Technology Services

Open Systems Storage Unit (Backup/Recovery)/Windows Services  
Branch/Engineering Division

Systems Software Specialist III (Technical) \$6,388 - \$8,396

Permanent/Fulltime

Final File Date: 11/08/16

### Who Are We?

The Department of Technology's Office of Technology Services (OTech) is one of the largest suppliers of information technology services to state, county, federal, and local government entities throughout California. Through the use of a scalable, reliable and secure statewide network, combined with expertise in voice and data technologies, OTech delivers comprehensive, cost-effective computing, networking, electronic messaging and training solutions to benefit the people of California. We are one of the few state entities with a state of the art Tier III data center.

Staff operates out of the Rancho Cordova area, supporting the operations of some of the largest and most sophisticated computer systems in California. Our services help ensure that critical information technology applications Californians depend on every day are available and secure.

We provide excellent health benefits, generous vacation and sick leave accrual, exceptional retirement benefits, 11 paid state holidays, and two paid professional development days per year and value the importance of your work life balance. We are committed to growing all of our talented staff. This position is located in Rancho Cordova with free parking.

### What You'll Be Doing...

As a Systems Software Specialist III (Technical), you will provide technical services with a mastery level knowledge for the most complex provisioning solutions that will need to be designed, integrated and implemented into the California Department of Technology (CDT) enterprise service portals in backup/data recovery. You will also work closely with customers and other Office of Technology Services (OTech) units in the analysis of business/technical requirements, product specifications and network requirements to implement the necessary service components as part of the enterprise portal design. Additionally, you will lead in the development of the automation of backup configuration, tuning, troubleshooting and problem resolution for backup/data recovery.

For a more complete job description, click on this link to view the Duty Statement:

[Systems Software Specialist III \(Technical\)](#)



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## Who We're Looking For...

We're looking for dedicated, talented individuals who possess the following skills, abilities, and can work in the following environment:

- Expert understanding of and experience with backup/data recovery and/or SAN solutions
- Ability to easily adapt to changing priorities, plan and project workload to meet work demands
- Ability to work cooperatively and communicate effectively (written and verbal) with all levels of staff as well as management and vendors
- Ability to establish priorities and complete multiple assignments to meet firm deadlines
- Ability to exercise a high degree of initiative, independence of action, and originality
- Ability to ensure that resolutions are timely, accurate, and well documented
- Knowledge in latest technology as it relates to backup/data recovery
- Periodic weekend and off shift work will be required
- Incumbent may be required to carry a pager or cell phone
- Occasional travel is required to perform assigned duties, attend training, and provide customer support.

## How to Apply...

Interested applicants must submit a State application to:

CALIFORNIA DEPARTMENT OF TECHNOLOGY

P. O. Box 1810

Rancho Cordova, CA 95741-1810

Attn: Rae, RPA 16-092

Inquiries: David Hodson / (916) 228-6458

**When applying for a Job Opening, you must be sure to submit one state application per RPA #. You must indicate the RPA # you are applying for on your application, as well as your eligibility in the Explanations box; otherwise, your application may not be processed.**

To be considered for the position of a **Systems Software Specialist III (Technical)** classification, you must first obtain eligibility through an examination process. Visit our Career Opportunities webpage at <http://cio.ca.gov/About/Careers> for information and instructions on the hiring process.

## The Fine Print...

Applications will be accepted only from individuals currently at the **Systems Software Specialist III (Technical)** level, or applicants who have transfer or list eligibility. Applications will be screened and only the most qualified will be scheduled for an interview. All appointments are subject to SROA/Surplus provisions. Training and Development Assignments may be considered. This recruitment may be used to fill multiple vacancies occurring in this unit for this classification within the next 60 days.

