



career opportunity

Office of Technology Services

Engineering/Windows Services/SQL Server Support Unit
Systems Software Specialist III (Technical) \$6388 - \$8396
Permanent/Fulltime

Final File Date: November 28, 2016

Who Are We?

The Department of Technology's Office of Technology Services (OTech) is one of the largest suppliers of information technology services to state, county, federal, and local government entities throughout California. Through the use of a scalable, reliable and secure statewide network, combined with expertise in voice and data technologies, OTech delivers comprehensive, cost-effective computing, networking, electronic messaging and training solutions to benefit the people of California. We are one of the few state entities with a state of the art Tier III data center.

Staff operates out of the Rancho Cordova area, supporting the operations of some of the largest and most sophisticated computer systems in California. Our services help ensure that critical information technology applications Californians depend on every day are available and secure.

We provide excellent health benefits, generous vacation and sick leave accrual, exceptional retirement benefits, 11 paid state holidays, and two paid professional development days per year and value the importance of your work life balance. We are committed to growing all of our talented staff. This position is located in Rancho Cordova with free parking.

What You'll Be Doing...

As a Systems Software Specialist (SSS) III (Technical) you will provide technical project services with a mastery level knowledge for the most complex SQL Server implementations. The SSS III (Technical) will work closely with customers and other OTech service units in the analysis of business/technical requirements, product specifications, application integration support, and network / portal design necessary to develop and implement MS SQL/MySQL server, components, functions, migrations, assessments and participate as a Service or Cell Team member as part of the Software Defined Data Center Service Enhancement efforts as part of the POD methodology. This will include complex SQL server installation and configurations, tuning, troubleshooting and problem resolution in both physical and virtual / cloud platforms. Additionally, this position will bridge the gap between service layers and participate in the enterprise service portal effort. The SSS III (Technical) will utilize database as well as scripting knowledge to translate business logic into portal functionality that will provide for the shopping cart windows experience.

For a more complete job description, click on this link to view the Duty Statement:
[Systems Software Specialist III \(Technical\)](#)



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Who We're Looking For...

We're looking for dedicated, talented individuals who possess the following skills, abilities, and can work in the following environment:

- Extensive hands on system administrative experience in a MS SQL/MySQL in a Windows environment and extensive knowledge of Windows monitoring utilities including Event Viewer and Performance Monitor, MS SQL/MySQL installs, upgrades, migration strategies and maintenance updates including critical patch updates.
- Knowledge and use of MS SQL/MySQL System and Database Administration Tools including scripting technologies like TSQL and Power Shell, along with experience in the integration, performance tuning and problem resolution of MS SQL Server in a data center and/or multi-tenant environment.
- May receive calls for after-hours support services and periodic weekend and off shift work may be required.
- Must pass a fingerprint background record check completed by the Department of Justice (DOJ) and Federal Bureau of Investigation (FBI).

How to Apply...

Interested applicants must submit a State application to:

CALIFORNIA DEPARTMENT OF TECHNOLOGY
P. O. Box 1810
Rancho Cordova, CA 95741-1810
Attention: Rae / RPA 16-108
Inquiries: Radhika Gurram (916) 431-5853

When applying for a Job Opening, you must be sure to submit one state application per RPA #. You must indicate the RPA # you are applying for on your application, as well as your eligibility in the Explanations box; otherwise, your application may not be processed.

To be considered for the position of a **Systems Software Specialist III (Technical)** classification, you must first obtain eligibility through an examination process. Visit our Career Opportunities webpage at <http://cio.ca.gov/About/Careers> for information and instructions on the hiring process.

The Fine Print...

Applications will be accepted only from individuals currently at the **Systems Software Specialist III (Technical)** level, or applicants who have transfer or list eligibility. Applications will be screened and only the most qualified will be scheduled for an interview. All appointments are subject to SROA/Surplus provisions. Training and Development Assignments may be considered. This recruitment may be used to fill multiple vacancies occurring in this unit for this classification within the next 60 days.

