

## Open Continuous Online Testing Frequently Asked Questions (FAQs)

### Veteran's Preference Points

Q.) How do Veteran's Preference Points apply to the exams?

A.) California law allows the granting of Veteran's Preference Points in Open Entrance and Open, Non promotional Entrance examinations. Veterans Preference Points will be added to the final score of all competitors who are successful in these types of examinations and qualify for and have requested these points.

**Open Entrance** examinations: 10 points for veterans, widows and widowers of veterans and spouses of 100% disabled veterans; and 15 points for disabled veterans.

**Open, Non-Promotional Entrance** examinations: 10 points for veterans; and 15 points for disabled veterans.

(See table below for possible Veteran's Preference Points applicability)

### Retest Timeframe

Q.) How often can a candidate retest, are there different timeframes for each classification?

A.) See table below for retesting timeframes.

### Career Credits

Q.) Do Career Credits apply to the exams?

A.) Career Credits are not applicable; exams administered by SPB are Open only.

Classification	Veteran's Points	Retest Timeframe
<b><u>Data Processing Manager (DPM)</u></b>		
Data Processing Manager – I, II, III & IV	N/A	6
<b><u>Systems Software Specialist (SSS)</u></b>		
Systems Software Specialist – I (Technical)-	10 & 15	6
Systems Software Specialist – II & III (Technical & Supervisory)	10 & 15	6
<b><u>Information Systems Analyst (ISA)</u></b>		
Information Systems Analyst – Assistant, Associate & Staff (Specialist)	10 & 15	6
Information Systems Analyst – Senior (Specialist & Supervisor)	10 & 15	6
<b><u>Information Systems Technician (IST)</u></b>		
Information Systems Technician	10 & 15	6
Information Systems Technician – I (Specialist & Supervisor)	10 & 15	6
Information Systems Technician – II (Specialist & Supervisor)	10 & 15	6
<b><u>Programmer Analyst (PA)</u></b>		
Programmer Analyst – Associate & Staff (Specialist)	10 & 15	6
Programmer Analyst – Senior (Specialist & Supervisor)	10 & 15	6
<b><u>Telecommunications Systems Analyst (TSA)</u></b>		
Telecommunications Systems Analyst – I & II	10 & 15	6
Telecommunications Systems Analyst – II	N/A	6
<b><u>Telecommunications Systems Manager (TSM)</u></b>		
Telecommunications Systems Manager – I (Specialist & Supervisor)	N/A	6
Telecommunications Systems Manager – II (Supervisor)	N/A	6
<b><u>Telecommunications Technician (TT)</u></b>		
Telecommunications Technician (Technician and Senior)	10 & 15	6
<b><u>Telecommunications Maintenance Supervisor (TMS)</u></b>		
Telecommunications Maintenance Supervisor – I, II & III	10 & 15	6
<b><u>Telecommunications Engineer (TE)</u></b>		
Telecommunications Engineer – Assistant, Associate, Senior & Supervising	N/A	6